

ORACLE
University

Skills that matter for the new
world of work

Skills Development Initiative

"NextGen Egypt" User Guide

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Overview – Learning Portal features and content

The Learning Portal offers a powerful Learning Experience and provides key foundational knowledge for skills that matter for the new world of work.

Hosted on MyLearn - the Oracle University digital learning experience platform - it benefits from all the best features of Oracle's digital learning platform.

Key features of MyLearn

- ✓ Unlimited access to a comprehensive, structured selection of learning paths, videos, demos, skills check, assessments, languages sub-titles, access to instructors and many other functionalities.
- ✓ Accessible 24x7x365, from laptops or mobile devices such as smartphones.
- ✓ 200h+ of Learning: a selection of key learning paths for in-demand skills (Cloud, AI, ML, GenAI ..), continuously updated with each key product release.
- ✓ Live sessions with experts
- ✓ Access to Oracle University Community (3m+ members) to get additional information, connect with peers and experts. A safe space for learning and innovation through question forums, tips and tricks, best practices, and more that will enhance career opportunities.
- ✓ Badges and foundational certifications to boost visibility and employability.

Learning paths leading to digital entry-level badges

Free attempts to assessment are included.

- ✓ Cloud Business Jumpstart
- ✓ Cloud Tech Jumpstart
- ✓ AI for You
- ✓ MySQL
- ✓ MySQL Heatwave
- ✓ Java Foundations
- ✓ Oracle Playbook for AI Excellence
- ✓ Oracle Playbook for Corporate Development Excellence
- ✓ Oracle Playbook for Financial Excellence
- ✓ Oracle Playbook for HR Excellence
- ✓ Oracle Playbook for IT Systems Excellence
- ✓ Oracle Playbook for Operational Excellence
- ✓ Oracle Playbook for Supply Chain Excellence

Learning paths leading to Oracle Certification exam "Foundations Associate" level

Free attempts to certification exams are included.

An Oracle Certified Foundations Associate has foundational knowledge of core concepts and services, understanding of core concepts and fundamentals.

- ✓ Become an OCI Foundations Associate
- ✓ Become an OCI AI Foundations Associate
- ✓ Become an Oracle Data Platform Foundations Associate
- ✓ Oracle AI Agent Studio for Fusion Applications Foundations Associate
- ✓ Oracle Fusion Cloud Applications HCM Process Essentials
- ✓ Oracle Fusion Cloud Applications ERP Process Essentials
- ✓ Oracle Fusion Cloud Applications SCM Process Essentials
- ✓ Oracle Fusion Cloud Applications CX Process Essentials
- ✓ Oracle Fusion Cloud Applications EPM Process Essentials

Learning paths leading to Oracle Certification exam "Associate" & "Professional" levels

Attempts to these certification exams are chargeable.

Note that the learning paths below include the courses, as well as exam preparation and practice exam materials at no cost - but do NOT include the exam attempt. Certification exam vouchers need to be purchased separately if you want to pass the certification exam and get certified.

- An Oracle Certified Associate has a technical background and a strong understanding of Oracle technologies. Foundational and intermediate knowledge and skills.
- An Oracle Certified Professional certification validates advanced understanding of Oracle concepts and skills as well as experience applying these in real-world scenarios.
- ✓ Become an OCI Architect Associate
- ✓ Become an OCI Architect Professional
- ✓ Become an OCI DevOps Professional
- ✓ Become an OCI Developer Professional
- ✓ Become an Oracle APEX Developer Professional
- ✓ Become an OCI Generative AI Professional
- ✓ Become an OCI Data Science Professional
- ✓ Become an Oracle AI Vector Search Professional
- ✓ Become an Oracle AI Cloud Database Services Professional
- ✓ Become an Oracle AI Autonomous Database Professional
- ✓ Become a Cloud Security Professional

Guidance on the Learning Journeys

Whether a beginner or further along in the journey to product mastery, Oracle University's step-by-step learning paths will teach you how to get the most out of Oracle technologies and applications and pass a recognized certification.

New to Cloud and AI

Start your cloud journey, explore and develop a strong foundation in cloud computing, and the core concepts and features of OCI.

- Cloud Business Jumpstart (1h+)
- Cloud Tech Jumpstart (3h+)
- AI for You (3h+)
- Become an OCI Foundation Associate (4h+)
- Become an OCI AI Foundations Associate (5h+)
- Become an Oracle Data Platform Foundations Associate (6h+)
- Oracle AI Agent Studio for Fusion Applications Foundations Associate (4h+)

Administer key OCI Services and Manage Workloads

Whether you're a beginner or an experienced cloud architect, gain strong knowledge in architecting infrastructure using Oracle Cloud Infrastructure services.

- Become an OCI Architect Associate (intermediate; 23h+)
- Become an OCI Architect Professional (Advanced level; 37h+)

Application Development

Looking for an open, integrated application development platform? With cloud-native application development on OCI, you can build and run scalable, powerful, and intelligent applications. Streamline your application development, delivery, and operations using OCI DevOps.

- Become an OCI Developer Professional (25h+)
- Become an OCI DevOps Professional (whether you're new to DevOps or more experienced; 34h+)
- Become an Oracle APEX Developer Professional (anyone interested in building low-code applications. You don't have to be an expert; 22h+)

Oracle AI/ML Solutions

A complete AI platform to get started with AI, create conversational experiences for business applications, and collaboratively build, manage, and deploy machine learning models using Oracle's machine learning services.

- Become an OCI Generative AI Professional (5h+)
- Become an OCI Data Science Professional (8h+)
- Become an Oracle AI Vector Search Professional (8h+)

Administer and Migrate Database Services on OCI.

Hone your DBA skills and learn to deploy and administer Autonomous databases, other database services and migrate database to the cloud.

- Become an Oracle AI Autonomous Database Professional (5h+)
- Become an Oracle AI Cloud Database Services Professional (8h+)

OCI Security, Identity, and Compliance Solutions.

Reduce the risk of security threats for cloud workloads using the simple, prescriptive, and integrated security capabilities of OCI.

- Become a Cloud Security Professional (23h+)

New to MySQL & Java

Embark on your MySQL journey and learn the essentials:

- MySQL Server (OnPrem) (1h+)
- MySQL HeatWave (Cloud) service (1h+)

Begin your Java journey:

- Oracle Java Foundations (10h+)

Oracle Fusion Cloud Applications Foundations (HCM, ERP, SCM, CX, EPM)

Discover Oracle Cloud applications, dive into OMBP, see product demos, explore key design strategies and metrics, and navigate the Oracle Cloud Success Navigator. Get exam-ready for Oracle Fusion Cloud Applications Foundations Associate.

- Oracle Fusion Cloud Applications HCM Process Essentials (4h+)
- Oracle Fusion Cloud Application ERP Process Essentials (7h+)
- Oracle Fusion Cloud Application SCM Process Essentials (8h+)
- Oracle Fusion Cloud Application CX Process Essentials (4h+)
- Oracle Fusion Cloud Applications EPM Process Essentials (2h+)

The Oracle Playbooks (AI Excellence, HR Excellence, IT Systems Excellence ...)

Ensure you maximize the value of your investments and achieve your goals.

Just like our customers, Oracle faces macro and micro business challenges.

Over the past 20+ years, we've successfully navigated such challenges and transformed the company while growing revenue and reducing costs. To help our customers achieve similar success, we developed the Oracle Playbook, detailing the secrets to our transformation strategy and learnings from our experience.

- Oracle Playbook for AI Excellence (1h)
- Oracle Playbook for Corporate Development Excellence (1h)
- Oracle Playbook for Financial Excellence (1h)
- Oracle Playbook for HR Excellence (1h)
- Oracle Playbook for IT Systems Excellence (1h)
- Oracle Playbook for Operational Excellence (1h)
- Oracle Playbook for Supply Chain Excellence (1h)

Learning Paths content & description (+200 hours of learning)

Cloud Business Jumpstart (including free badge)
1+ Hours of expert training

Job Roles/audience: This path is ideal for sales professionals, business decision-makers, and beginners looking to understand the value of cloud—no technical background required.

This learning path offers a simple, practical introduction to cloud computing and Oracle Cloud Infrastructure. You'll learn key cloud concepts, service models, and how cloud supports business growth and innovation.

The Cloud Business Jumpstart course is designed for Sales Professionals, Cloud Beginners, and Business Decision Makers who want to build a solid foundation in cloud computing and Oracle Cloud Infrastructure (OCI). Through clear explanations and business-relevant examples, the course helps learners understand key cloud concepts, deployment models, OCI services, and the value cloud brings to modern organizations. It equips participants to confidently evaluate and communicate the benefits of cloud solutions in a business context. Learners will gain the confidence to evaluate and communicate cloud benefits in a business context — no prior experience needed.

By the end of this course, you should be able to:

- Describe the concept of cloud computing and why it matters to businesses
- Explain key benefits of cloud adoption, such as scalability, cost optimization, and agility
- Identify different types of cloud deployment and service models
- Describe the core services and architecture of Oracle Cloud Infrastructure (OCI)
- Recognize OCI's approach to security, compliance, and cost governance (FinOps)
- Evaluate how OCI supports industry-specific solutions and drives customer success
- Communicate the business value of cloud solutions to internal stakeholders or clients

Benefits to you

By completing this course, you'll understand how cloud supports business growth, improves efficiency, and drives innovation. Whether you're helping customers, making tech decisions, or starting your cloud journey, you'll gain the clarity you need to explain the value of cloud in a way that makes sense to others. These skills help boost career prospects in industries adopting cloud-driven innovation.

Earn a badge by taking the assessment at the end of the Learning Path, validating your understanding of cloud fundamentals and how they support business goals.

Cloud Tech Jumpstart (including free badge)
3+ Hours of expert training

Job Roles/audience: Ideal for beginners with no prior technical knowledge, including students, career changers, and entry-level professionals seeking to build a foundational understanding of IT and cloud computing. Their day-to-day focus may include exploring technology careers or supporting basic tech functions, with no prior skills required.

This learning path helps you build your foundation on cloud, networking, and security from the ground up—no experience needed! Build real-world understanding of IT essentials.

Want to dive into IT and cloud computing? This course is the perfect starting point! You'll get a solid grasp of networking, security basics, and core IT concepts through easy-to-follow videos. You'll explore key topics and apply what you've learned to real-world scenarios. By the end of this course, you'll have the foundational skills needed to navigate the world of IT and cloud computing with confidence!

After completing this course, you should be able to:

- Explain fundamental concepts of Cloud Datacenters, including processing units, memory, storage, operating systems, virtualization, and cloud models
- Apply basic principles of Network Essentials, such as LANs, IP addressing, routing, and networking devices, to understand how cloud environments connect
- Describe core Security Fundamentals, like authentication, authorization, data encryption, and security models, to identify common threats and vulnerabilities in cloud settings

Benefits to you

Gain basic technical knowledge to navigate the digital world more easily and be better prepared to understand and use important technical concepts for your future career.

Earn a badge by taking the assessment at the end of the Learning Path, validating your grasp of IT fundamentals.

AI for You (including free badge)

3+ Hours of expert training

Job Roles/audience: Ideal for professionals looking to apply AI in real-world business scenarios—no technical background required.

This learning path offers a simple, practical introduction to Artificial Intelligence. You'll learn key AI concepts and how AI is used in industries and Oracle Fusion Applications.

AI for You is a beginner-friendly course that helps you understand what AI is and how it works in real life. You'll explore key topics like machine learning, deep learning, data science, and generative AI in an easy-to-follow way. The course also covers how AI is used in businesses, including Oracle Fusion Apps. You'll learn when to buy or build AI solutions, and why ethics and responsibility matter. Whether you're curious about AI or want to see how it fits into your work, this course is for you.

By the end of this course, you should be able to:

- Differentiate between key types of AI and understand their real-world applications
- Explain the fundamentals of AI, Machine Learning, Deep Learning, Data Science, and AI agents
- Describe common AI workflows and make informed decisions about buying vs. building AI solutions
- Recognize how AI is embedded in Oracle's Fusion Applications
- Identify widely used AI tools and explore industry use cases
- Recognize the limitations of AI, including risks, biases, and ethical concerns

Benefits to you

By completing this course, you'll build a solid foundation in key AI concepts and develop the knowledge to confidently engage in AI-related conversations, collaborate effectively with teams, and identify opportunities to apply AI in your role.

In the long term, this understanding will empower you to make informed decisions about AI tools, contribute to innovation in your organization, and use AI responsibly and ethically in your work.

Earn a badge by taking the assessment at the end of the Learning Path, validating your grasp of AI fundamentals and responsible AI use.

Become an OCI Foundation Associate (free certification exam included)

4+ Hours of expert training

Job Roles/audience: Cloud Operations Engineer, Architect, Developer, DevOps Engineer, Cloud Engineer, Data Scientist/ML Engineer, Administrator

Prerequisites: You should have a basic understanding of cloud computing concepts.

Upon completion of this Learning Path, you will be able to:

- Understand the core concepts and architecture of Oracle Cloud Infrastructure (OCI)
- Manage identity and access within OCI
- Deploy and manage OCI services like compute, storage, and databases
- Implement security measures and manage costs in OCI

Prerequisites: You should have a basic understanding of cloud computing concepts.

Skills you will learn:

- **Fundamentals of Oracle Cloud Infrastructure (OCI):** Learn the basics of OCI, its architecture, and distributed cloud model; understand compartments, authentication, and authorization within OCI, and set up a tenancy.
- **Networking in OCI:** Gain knowledge on VCN Introduction, routing, and security; learn how to implement load balancers within your OCI environment.
- **Compute Services:** Understand the basics of compute instances, scaling strategies, and Oracle Container Engine for Kubernetes (OKE); explore container workloads in OCI and serverless functions using Oracle Functions.
- **Storage Solutions:** Get introduced to various storage options, including object storage, block volume, and file storage.
- **Database Services:** Learn about Autonomous Database, MySQL, and other database services in OCI.
- **Security in OCI:** Dive into Cloud Guard, security zones, encryption basics, and vault services.
- **Cost Management:** Understand pricing, cost management strategies, tagging, and support rewards.

Become an OCI AI Foundations Associate (free certification exam included)

5+ Hours of expert training

Job Roles/audience: beginners in AI/ML, anyone who wants to start learning on AI and Machine Learning, Cloud Engineers, Cloud Architects, IT professionals, Students.

Prerequisites: None; no prior familiarity with AI/ML required; no coding experience required.

The Oracle Cloud Infrastructure (OCI) AI Foundations course aims to introduce beginners to AI and ML, with a specific focus on their practical applications within Oracle Cloud Infrastructure. You will gain a comprehensive overview of the AI landscape, the fundamentals of deep learning, and the role of generative AI and large language models (LLMs) in modern computing. Learn about OCI Generative AI Services, Oracle 23ai Vector Database, and other OCI AI Services, such as vision, speech, language, and document understanding, using a structured approach that is both effective and engaging.

After completing this course, you should be able to:

- Describe the fundamentals of Generative AI and LLMs
- Differentiate between various machine learning and deep learning architectures
- Explore the Oracle AI stack, including infrastructure, data, ML, and AI services
- Describe OCI's extensive AI tools portfolio and Generative AI services
- Analyze ML fundamentals, focusing on supervised and unsupervised learning techniques
- Examine deep learning through convolutional and sequence models such as CNNs, RNNs, and LSTMs
- Evaluate the capabilities and applications of Generative AI models and language frameworks
- Leverage OCI AI Services, OCI ML Services, OCI Generative AI, Oracle 23ai, and Oracle Select AI

Benefits to you

- Distinguish between artificial intelligence, machine learning, and deep learning for real-world applications.
- Learn to deploy AI tools to automate and enhance various tasks.
- Leverage OCI AI services to address business challenges.
- Gain the ability to efficiently choose the best OCI AI service for a specific need.

Become an Oracle Data Platform Foundations Associate (free certification exam included)

6+ Hours of expert training

Job Roles/audience: Architects, Administrator, Cloud Operations Engineer

This learning path will guide you through Oracle's data management strategies. Begin by learning how to manage Oracle's Autonomous Database, and then explore various Oracle Database platforms like Exadata and Database Cloud Service. You'll also discover how to develop applications quickly with Oracle APEX. Understand how Autonomous Databases handle diverse tasks and data types and get introduced to modern data architectures like data lakehouse and data mesh. Finally, acquire skills to effectively manage your data environment, focusing on security, availability, and upgrades.

This training helps you:

- Discover data management strategies for a comprehensive solution.
- Master the management of Autonomous Database and essential data management tools.

- Gain insights into Oracle Databases across various platforms, including Exadata and Database Cloud Service.
- Explore low-code development on Oracle Databases.
- Recognize the capabilities of Autonomous Databases in supporting multiple workloads and data types.
- Understand data lakehouse and data mesh architectures.
- Learn effective management of the environment, covering security, availability, upgrades, and migrations.

Oracle AI Agent Studio for Fusion Applications Foundations Associate (free certification exam included)
4+ Hours of expert training

Job Roles/audience: business users, functional consultants, and technical consultants

This foundational course provides a comprehensive introduction to Oracle Fusion AI Agent Studio for business users, functional consultants, and technical consultants looking to understand its capabilities. Participants will learn the core purpose, architecture, and components of the studio, including business objects, roles, workflows, and enterprise structures. It also introduces agentic patterns with a focus on workflow agents, covering their design, key building blocks, and a demonstration in action.

The course further covers key tools available to agents - Document, Business Object, External REST, Deep Link, and Email tools—along with human-in-the-loop mechanisms for approval workflows. It also includes demonstrations of custom agents built using pre-built templates across HCM, ERP, SCM, and CX.

Benefits to you

This course offers significant advantages, including:

- **Business Transformation:** Empower customers to transform their operations through Oracle Cloud and AI agents.
- **Enhanced Automation:** Introduce new methods for building automations directly embedded within Fusion applications.
- **Workflow-Driven Automation:** Design and deploy workflow agents to enable structured, end-to-end business process automation using defined building blocks.
- **Immediate Actionability:** Enable agents to take immediate action and update information directly within Fusion applications.
- **Simplified Adoption:** Eliminate the need for additional hosting or infrastructure, facilitating immediate customer adoption.
- **Problem Solving:** Address complex problems previously unsolvable, opening new possibilities with AI.
- **Included Resources:** Access pre-built agent templates and integrate with large language models (Llama, Cohere, OpenAI) without extra charge.
- **Quality Assurance:** Utilize built-in tools for rigorous quality evaluation and testing, ensuring confidence in production environments.
- **User-Friendly Development:** Leverage a low-code, no-code environment for efficient agent assembly.
- **Time Efficiency:** Significantly reduce manual effort by automating various tasks, saving considerable time.

Become an OCI Architect Associate
23+ Hours of expert training

Job Roles/audience: Cloud Solution Architects, Cloud Engineers, Solution Architect

Master the skills to design, secure, and deploy cloud solutions on Oracle Cloud Infrastructure (OCI) with hands-on practice. Learn how to configure Identity and Access Management (IAM) to control access, set up OCI Networking for secure and efficient communication, and deploy Compute instances to run applications at scale. Explore how to implement Block Storage, Object Storage, and File Storage to manage data effectively.

Whether you're designing new cloud environments or optimizing existing ones, this course equips you with a strong foundational knowledge of architecting infrastructure and prepares you for the OCI Architect Associate certification.

After completing this course, you should be able to:

- Explain OCI Identity and Access Management (IAM) concepts to manage and secure access to cloud resources.
- Design and configure a robust OCI Virtual Cloud Network (VCN), and utilize Network Command Center services to ensure secure, high-performance cloud networking.
- Implement OCI Compute services to optimize workloads and enhance cloud infrastructure performance.
- Deploy and manage OCI storage solutions to ensure efficient data storage, retrieval, and cost-effective management across different use cases.

Benefits to you

By the end of this course, you will gain the expertise to design and implement secure, scalable cloud environments using core Oracle Cloud Infrastructure (OCI) services. You'll acquire experience in networking, Identity and Access Management (IAM), compute, and storage, equipping you to tackle diverse infrastructure challenges. These highly sought-after skills will open doors to advanced opportunities in cloud architecture and infrastructure management. Furthermore, your ability to craft secure, high-performance cloud solutions will drive the success of your organization's cloud initiatives, optimizing costs and boosting operational efficiency.

Become an OCI Architect Professional
37+ Hours of expert training

Job Roles/audience: Cloud Solution Architects and Cloud Engineers

Prerequisites: You need to have a good understanding of core OCI services (Identity and Access Management, Networking, Compute and Storage). Additionally, a minimum of 1-2 years of hands-on experience with OCI services is recommended

This course will help you gain strong knowledge in architecting infrastructure using Oracle Cloud Infrastructure services. It will provide you hands-on experience in working with core OCI service.

Building on your skills obtained from the Oracle Cloud Infrastructure Architect Associate course, explore deeper into the Oracle Cloud Infrastructure services to design and implement a secure and scalable cloud solution that meets HA and DR requirements.

Design secure networks with disaster recovery options, explore advanced database features on OCI, N-Tier Applications, Microservices, and Serverless Architecture. Also explore the gamut of new services and features on OCI, such as:

- Kubernetes Networking with OKE
- Functions
- Resource Manager
- OCI API, SDK, & CLI
- OCI Database Service & Autonomous Database
- Database Security
- Access to Microsoft Azure
- Migrate Data, Database, & On-Premises Workloads to OCI

Benefits to you

- Make architectural decisions based on OCI best practices and principles.
- Design highly available, secure networks with disaster recovery options using advanced features of OCI services.
- Explore and leverage multiple ways of connecting to cloud networks based on security and performance requirements.
- Identify the available Oracle Database Cloud Migration Solutions.

Become an OCI DevOps Professional

34+ Hours of expert training

Job Roles/audience: Developer, DevOps Engineer, Cloud Operations Engineer, Cloud Architects, System Administrators and anyone else who wants to develop hands-on knowledge on developing Cloud Applications - (whether you're new to DevOps or more experienced)

Unlock the power of OCI DevOps to streamline CI/CD – from building to deploying apps with ease. Learn to efficiently use OCI DevOps to automate and streamline your CI/CD pipeline. You'll also learn to build, test, and deploy applications efficiently while exploring best practices and seamless integrations. By the end of this course, with real-world use cases, you'll be ready to improve your software delivery and tackle complex DevOps challenges.

Who should take this course:

- This course is ideal for **Software Developers** and **Cloud-Native Application Developers** who build, deploy, and manage applications on Oracle Cloud Infrastructure (OCI).
- Designed for **Cloud Architects** and **Solution Architects**, the course provides in-depth knowledge to design robust, high-performing, and secure OCI-based architectures, enabling them to optimize cloud solutions and align them with business objectives.

Before taking this course:

Participants should have a basic understanding of cloud computing concepts and experience working with Oracle Cloud Infrastructure (OCI) or similar cloud platforms. It would be recommended to be good at concepts of OCI Developer professional certification.

After completing this course, you should be able to:

- Build containerized microservices and deploy them using managed Kubernetes services.
- Set up and manage continuous integration and continuous delivery (CI/CD) pipelines.
- Provision, configure, and manage infrastructure using code and templates.
- Implement DevSecOps practices.
- Apply DevOps measurement and instrumentation techniques.
- Analyze Capacity, Forecast Usage, and Performance.

Benefits to you

Gain the skills to deploy and manage microservices-based applications, streamline your CI/CD pipelines, and apply key DevOps principles like automation and IaC to improve efficiency. Learn to implement DevSecOps practices, ensuring secure and compliant application delivery. Ultimately, you'll be empowered to enhance system performance, drive faster releases, and optimize overall software delivery for your organization.

Become an OCI Developer Professional 25+ Hours of expert training

Job Roles/audience: designed for cloud developers and architects, offering in-depth knowledge and skills to harness the power of OCI Developer services for cutting-edge cloud-native application development and seamless deployment.

Gain the skills required to build resilient, manageable, and scalable applications with Cloud Native.

Want to build resilient, manageable, and dynamically scalable applications faster? You're in the right place! Learn the fundamentals of Cloud Native technologies and their implementation. Gain essential knowledge and hands-on skills to harness the power of OCI Developer services. By the end of this course, you'll be able to develop and seamlessly deploy cutting-edge cloud-native applications with Oracle Cloud.

Who should take this course:

This course is ideal for Software Developers and Cloud-Native Application Developers who build, deploy, and manage applications on Oracle Cloud Infrastructure (OCI).

Designed for Cloud Architects and Solution Architects, the course provides in-depth knowledge to design robust, high-performing, and secure OCI-based architectures, enabling them to optimize cloud solutions and align them with business objectives.

Before taking this course:

The OCI Foundations Associate course is the recommended prerequisite, providing essential foundational knowledge of Oracle Cloud Infrastructure to support your success in the OCI Developer Professional course.

After completing this course, you should be able to:

- Explore the fundamentals of cloud-native technologies
- Manage containerized workloads and services using Container Engine for Kubernetes
- Utilize OCI's serverless offerings to streamline application development and deployment
- Apply effective testing strategies for cloud-native deployments.

Benefits to you

Learn about the cloud-native fundamentals and microservices architecture. Prepare for the Oracle Cloud Infrastructure Developer Professional certification and accelerate your career by embarking on a transformative learning journey.

Become an Oracle APEX Developer Professional
22+ Hours of expert training

Job Roles/audience: This course is designed for Beginners, SQL or PLSQL Developers, Database Developers, or anyone interested in building low-code applications.

Oracle APEX is the world's most popular low code application development platform for enterprise applications.

Want to build stunning, responsive enterprise applications 20x faster and directly from within your browser with minimal coding? The Oracle APEX Developer Professional Learning Path empowers you to develop secure, scalable web and mobile applications using AI-assisted development, including Generative AI and Database 23ai technologies.

This Learning Path also prepares you for the Oracle APEX Cloud Developer Professional certification, a credential that proves your expertise in low-code AI-powered app development—a skill set in high demand across industries.

By the end of this Learning Path, you will be able to:

- Develop and deploy modern, secure, and scalable enterprise applications with Oracle APEX
- Create dynamic, data-driven interactive reports and dashboards that deliver actionable real-time insights
- Enhance application functionality and streamline business process management using Oracle APEX Workflow capabilities
- Implement robust authentication and authorization mechanisms to safeguard application integrity
- Integrate Oracle Cloud Infrastructure (OCI) AI services, including Generative AI, Vision, Oracle Digital Assistant (ODA), and Document Understanding, to create AI-powered applications
- Leverage the power of AI Vector Search to enable Retrieval-Augmented Generation (RAG) features for advanced AI-powered solutions

Benefits to you

- By mastering Oracle APEX, you'll be able to create modern, responsive enterprise applications with minimal coding, making you a versatile developer in a rapidly growing, high-demand field. You'll also harness APEX's low-code capabilities to streamline development, accelerate time-to-market, and boost overall productivity.
- For your company, your expertise in Oracle APEX will enable you to develop scalable, secure applications faster and more cost-effectively, reducing the need for external resources. This in-house capability will give your organization a competitive advantage, allowing it to innovate and adapt quickly to changing business needs
- Master the integration of cutting-edge AI features to build smarter, more interactive Oracle APEX low-code applications, positioning yourself at the forefront of AI-powered app development.
- Harness advanced AI technologies to create efficient, personalized, and intelligent applications to streamline development while delivering solutions that provide valuable insights, address business challenges, and meet user needs more effectively.

Become an OCI Generative AI Professional
5+ Hours of expert training

Job Roles/audience: Software Developers, Machine Learning/AI Engineers, and Gen AI Professionals
It is ideal for Software Developers, Machine Learning/AI Engineers, and Gen AI Professionals who want to enhance their expertise in building and deploying AI solutions using Oracle Cloud Infrastructure and its advanced Generative AI service
Prerequisites: You need to have a basic understanding of Machine Learning and Deep Learning concepts and familiarity with Python.

The Oracle Cloud Infrastructure Generative AI course offers an in-depth technical introduction to Large Language Models (LLMs), covering aspects such as LLM architecture, fine-tuning techniques, code models, multimodal LLMs, and language agents. Additionally, you will explore topics such as, pretrained foundational models, chat models, embeddings, Dedicated AI Clusters, and the OCI Generative AI security architecture. You will also go through demonstrations of implementing retrieval augmented generation using OCI Generative AI and AI Agents services and Oracle23ai Database This course also prepares you for the Oracle Cloud Infrastructure 2025 Generative AI Professional certification.

After completing this course, you should be able to:

- Explain Large Language Models (LLMs) and their applications
- Use OCI Generative AI Service and OCI Generative AI Agents Service proficiently
- Build a chatbot using OCI Generative AI Agents Service

Benefits to you

Become proficient in building solutions using OCI Generative AI, OCI Generative AI Agents Service, and Oracle 23ai Vector Store, empowering you to drive innovation within your organization. This course and certification will equip you with the skills to stand out in a competitive market.

Become an OCI Data Science Professional
8+ Hours of expert training

Job Roles/audience: Data Scientists
This Learning Path is ideal for Data Scientists and Machine Learning/AI Engineers who wish to expand their skills in implementing end to end machine learning solutions. It also prepares you for the Oracle Cloud Infrastructure Data Science Professional Certification.

Prerequisites:

- 1) Proficiency in using Python for Data Science / Machine Learning
- 2) Knowledge of Data Science & Machine Learning open-source libraries and their applicability
- 3) One year or more of ML experience 4) Six months or more of hands-on experience with OCI

The Oracle Cloud Infrastructure (OCI) Data Science Professional course is designed to equip Data Scientists, Machine Learning/AI Engineers with the skills and knowledge to effectively utilize OCI's comprehensive suite of data science tools. Spanning the entire machine learning lifecycle, from establishing a data science workspace to deploying and overseeing machine learning models in real-world environments, this course enables

participants to harness OCI's robust capabilities. They will learn to construct, train, and deploy machine learning models, apply MLOps best practices, and integrate other OCI services to optimize their data science workflows.

After completing this course, you should be able to:

- Determine the appropriate OCI services to implement Machine Learning solutions for business use cases.
- Configure and manage OCI Data Science workspaces and projects.
- Utilize Accelerated Data Science (ADS) SDK for streamlined data science processes.
- Implement end-to-end machine learning lifecycle, including data preparation, model training, evaluation, and deployment.
- Apply MLOps practices to automate and monitor machine learning workflows.
- Integrate with other OCI services such as OCI Vault, OCI Object Storage, OCI Generative AI, OCI Data Flow and OCI Data Labeling.

Benefits to you

You will learn and be ready to apply the following skills:

- **OCI Data Science Environments:** Configuration and management of workspaces and projects, ADS SDK utilization for streamlined processes.
- **Machine Learning Lifecycle:** Data preparation, model training, evaluation, and deployment.
- **MLOps Practices:** Automation and monitoring of machine learning workflows.
- **OCI Service Integration:** Integration with Vault, Object Storage, Generative AI, Data Flow, and Data Labeling.
- **ML and Cloud Best Practices:** Identification and application of best practices for robust, scalable solutions.
- **ML Solutions for Business:** Identification and use of OCI services for business-specific machine learning solutions.

Become an Oracle AI Vector Search Professional

8+ Hours of expert training

Job Roles/audience: Software Developers, ML Engineers, AI Engineers or anybody who wants to learn AI.

Pre-requisites:

- *Basic familiarity with Python programming.*
- *Basic understanding of Generative AI concepts.*
- *Foundational knowledge of Oracle database management.*

Unlock the power of AI Vector Search!

Upon completion of this Learning Path, you will be able to:

- Understand and implement vector data type within Oracle Database 23ai.
- Generate and store vector embeddings.
- Perform exact and approximate similarity searches.
- Create and optimize vector indexes such as HNSW and IVF for AI vector search.
- Develop Retrieval-Augmented Generation (RAG) applications using PL/SQL and Python.
- Understand Exadata AI Storage and Distributed AI Processing with Oracle GoldenGate.
- Load and manage vector data efficiently using SQL Loader and Oracle Data Pump.
- Query data using natural language prompts with Select AI.

Skills you will learn:

- Building Retrieval-Augmented Generation (RAG) applications with Oracle Database 23ai.
- Generating vector embeddings both inside and outside Oracle database 23ai.
- Designing and executing vector similarity searches.
- Creating and managing HNSW and IVF vector indexes for optimized search performance.
- Leveraging Exadata and GoldenGate for enhanced AI processing and vector search acceleration.
- Loading, unloading, and managing vector datasets effectively.
- Utilizing Select AI and Autonomous Database for natural language querying.

Become an Oracle AI Cloud Database Services Professional
8+ Hours of expert training

Job Roles/audience: database professionals, DevOps engineers, and cloud architect

This training equips you with the critical skills needed to efficiently manage and operate Oracle AI Cloud Database Services. This training covers essential areas such as provisioning and managing cloud databases, including Base Database Service, Exadata, MySQL, and NoSQL. You'll also learn how to scale for performance, ensure data security, and optimize database performance, making you well-prepared for real-world challenges and certification.

Skills you learn:

- Database Provisioning: Set up and configure Oracle AI Cloud databases like Base Database Service, Exadata, MySQL, and NoSQL.
- Cloud Database Management: Effectively manage and maintain operations across various Oracle AI Cloud database services.
- Performance Optimization: Scale and fine-tune databases for peak performance.
- Data Security: Implement advanced security measures to safeguard your data.
- Automation: Streamline and automate routine tasks to enhance efficiency.
- Backup and Recovery: Develop reliable backup and recovery strategies for cloud databases.

Transform your cloud DB operations with Oracle AI Cloud Database Service Professional — automate provisioning, scale seamlessly, and accelerate data-driven innovation!

This course equips database professionals, DevOps engineers, and cloud architects to provision, manage, and optimize Oracle Database services on OCI. You'll learn how to streamline database operations across Base Database Service and Exadata Database Service, enhance availability with Data Guard, and leverage additional services like MySQL HeatWave and NoSQL Database Cloud Service. You'll gain the skills to efficiently handle backup, recovery, upgrades, and advanced security, all while reducing complexity and operational costs.

This course also prepares you for the Oracle AI Cloud Database Services 2025 Professional certification!

Benefits to you

- Provision and configure Oracle Base Database Service VM DB Systems for various workloads.
- Implement Data Guard for high availability and disaster recovery in the cloud.
- Scale, patch, and upgrade databases with minimal downtime using cloud automation.
- Integrate MySQL HeatWave and NoSQL Database Cloud Service into multi-database strategies.
- Monitor and secure cloud databases using built-in observability tools and IAM policies.

Become an Oracle AI Autonomous Database Professional
5+ Hours of expert training

Job Roles/audience: Seasoned or First Step with Oracle - Database Developers, Administrators, Data Architects, Cloud Architects

The Oracle AI Autonomous Database Professional learning path equips individuals with the necessary skills to manage and operate Oracle AI Autonomous Databases. This training covers essential concepts such as provisioning, managing, and scaling Oracle AI Autonomous Databases, alongside ensuring data security and implementing performance tuning. Participants will gain a comprehensive understanding, preparing them for real-world applications and certification.

Skills you learn:

- Provisioning AI Autonomous Databases: Set up and configure Oracle AI Autonomous Databases.
- Database Management: Oversee database operations, monitoring, and maintenance.
- Scaling for Performance: Optimize and scale databases to meet performance requirements.
- Data Security: Implement robust security measures to protect data.
- Performance Tuning: Enhance database performance through tuning and optimization.
- Automation: Automate routine database tasks for efficiency.
- Backup and Recovery: Manage backups and ensure effective recovery strategies.
- Integration: Connect and integrate with other Oracle Cloud services.

Master automated scaling, backups, and AI-driven tuning with Oracle AI Autonomous Database Professional for seamless, future-proof data management!

Learn how to automate key operational tasks — provisioning, patching, scaling, backup, and recovery — while leveraging Oracle's autonomous capabilities. You'll discover how to optimize database performance, enhance security, and reduce downtime by tapping into AI-driven features. The course addresses challenges around manual administration, cost-efficiency, and high availability, giving learners the skills to simplify database operations and focus on innovation.

This course will also prepare you to take the Oracle AI Autonomous Database Professional Certification.

Benefits to you

- Provision and configure Oracle AI Autonomous Databases to support various workloads.
- Implement auto-scaling features and elastic resource pools for cost-efficient resource management.
- Manage backup, recovery, and Data Guard for robust high availability and disaster recovery.
- Optimize performance through automated tuning and built-in ML insights.
- Monitor and secure Oracle AI Autonomous Database environments with integrated security and compliance tools.
- Develop using Oracle Machine Learning, APEX, and SQL Developer Web, Autonomous JSON, Oracle Text, Spatial, and Graph which gets deployed with Autonomous Database
- Identify Migration Options and Considerations

Become a Cloud Security Professional
23+ hours of expert training

Job Roles/audience: Cloud Security Administrators, Network Security Administrators, and Security Operations Managers

Prerequisites: You need to have a foundational-level understanding of Oracle Cloud Infrastructure and knowledge of basic cloud computing and security concepts.

This course is ideal for Cloud Security Administrators, Network Security Administrators, and Security Operations Managers, providing them with the skills to secure cloud environments, monitor for threats, and implement proactive security measures on Oracle Cloud Infrastructure (OCI).

Gain insights into how OCI security services help protect your cloud environments.

Discover how Oracle Cloud Infrastructure (OCI) Security Services can ensure the protection of your cloud workloads, data, and applications. With hands-on practices, enhance your knowledge on resource configuration, activity monitoring, secure compartment design, and security automations. By the end of this course, you will be prepared to effectively protect your organization's critical assets in the OCI environment.

Designed for Cloud Architects and Security Operations Centre (SOC) Analysts, this course offers advanced knowledge to design secure, resilient architectures, monitor security events, and respond effectively to incidents, ensuring the protection of cloud resources.

After completing this course, you should be able to:

- Discuss the core concepts of Identity and Access Management (IAM) in OCI
- Implement network security measures such as setting up Firewalls, Certificates, and Load Balancers
- Monitor cloud instances for new vulnerabilities and patch open ports
- Employ the Data Safe feature in OCI to assess risks and secure data
- Detect, remediate, and monitor the OCI environment and maintain a strong security posture

Benefits to you

Employ OCI Security services to:

- Understand the OCI security-first architecture that minimizes risk and attack.
- Learn and Implement IAM to improve security and enhance user experience.
- Discover how to monitor and patch cloud instances for new vulnerabilities and open ports.
- Explore and Leverage Data Safe for security assessments, user risk assessments, activity auditing, sensitive data discovery, and data masking.
- Identify misconfigured resources and insecure activity across tenancy.

MySQL Explorer (including free badge)

1+ Hour of expert training

Job Roles/audience: Database Administrators, Database Developers, Security Administrators.

Explore why MySQL is the world's most-used open-source relational database management system (RDBMS) by choosing this learning path and Earn the Explorer Badge!

This learning path provides an introduction to MySQL for Database Administrators, Database Developers, Security Administrators.

This learning path covers:

- An Overview of MySQL
- MySQL Client/Server Model
- Using the MySQL Command-Line Tool
- Using MySQL Workbench
- Basic Queries In MySQL
- Complex Queries in MySQL
- Troubleshooting in MySQL

MySQL HeatWave Explorer (including free badge)

1+ Hour of expert training

Job Roles/audience: Database Administrators, Database Developers, Security Administrators.

Explore MySQL HeatWave (earlier referred to as MySQL Database Service) as a fully managed database service that lets you quickly develop and deploy secure, cloud native applications using the the world's most popular open source database by choosing this learning path and Earn the Explorer Badge!

This learning path provides an introduction to MySQL HeatWave for Database Administrators, Database Developers, Security Administrators.

This learning path covers:

- MySQL products and professional services
- Basics of MySQL HeatWave
- Access to MySQL information and services from Oracle websites and community resources
- MySQL HeatWave Features
- Types of MySQL HeatWave DB Systems
- The Process of Setting Up a MySQL HeatWave DB System
- Best Practices for MySQL HeatWave DB Systems
- Security First feature of MySQL HeatWave
- Setting Up a Compute Instance
- Connecting to a MySQL HeatWave DB System

Oracle Java Foundations (including free badge)

10+ Hours of expert training

Job Roles/audience: Administrators, Developers. For beginners with little to no programming experience who want to build a strong foundation in Java.

Start your Java journey by learning the fundamentals of programming, including variables, classes, objects, loops, arrays, and decision-making constructs. Explore Java's object-oriented features.

This learning path is designed for beginners with little to no programming experience who want to build a strong foundation in Java.

In this course, you'll dive into the essentials—variables, loops, arrays, classes, objects, and decision structures—while getting a solid grip on object-oriented programming. You'll build real code as you go, with hands-on practice to turn theory into working Java programs. It's the perfect starting point if you want to understand how Java works and start creating your own applications.

After completing this course, you should be able to:

- Explain the core components and structure of the Java programming language
- Utilize Java Development Kit (JDK) tools to compile and run Java programs
- Design and build Java classes and instantiate objects effectively
- Apply basic data types and operators to solve programming problems
- Implement control flow using conditionals and looping structures
- Manipulate arrays to store and process collections of data
- Recognize and handle errors using fundamental exception-handling techniques

Benefits to you:

Master Java programming and object-oriented principles and equip yourself with essential skills to develop robust, scalable applications that drive business efficiency and innovation. Be empowered to tackle complex software projects, improving your problem-solving and coding capabilities, which directly benefits your team and organization. With these skills, you'll be better positioned for career growth while contributing to technology-driven solutions that enhance your company's competitive edge.

Cloud Applications (HCM, ERP, SCM, CX, EPM)

Oracle Fusion Cloud Applications HCM Process Essentials (free certification exam included)
4+ Hours of expert training

Job Roles/audience: both new Fusion Applications users and experienced users unfamiliar with Oracle Modern Best Practice (OMBP)

Begin your training and certification journey with Oracle Fusion Applications! This course provides a comprehensive overview of Oracle Fusion Cloud HCM applications, covering key modules such as Talent Management, HR and Payroll, and Workforce Management, with a focus on Oracle Modern Best Practice (OMBP).

Designed for both new Fusion Applications users and experienced users unfamiliar with OMBP, this training takes you through its essentials. You will explore reimagined, industry-standard business processes, OMBPS, that are engineered into Fusion Applications and powered by Oracle technology.

You will be exposed to how AI and Machine Learning are used in key processes such as Attract Talent to Onboard New Hires and Workforce Goals to Performance. These technologies assist in identifying and understanding your organization's skills and skill gaps. Additionally, you'll learn about metrics for tracking, measuring, and evaluating trends for areas such as Workforce Issues to Resolution and Employee Experience to Business Outcome. This knowledge will help you use an OMBP effectively for implementation design and implementation.

The course comprises of OMBP introductions, product demonstrations, key design considerations, and essential metrics to help you apply best practices effectively.

The OMBPs covered in this course are:

- Attract Talent to Onboard New Hires
- Workforce Goals to Performance
- Skills Insight to Workforce Agility
- Employee Experience to Business Outcome
- Benefits to Coverage
- Workforce Issues to Resolution
- Workforce Plan to Budget
- Absence Tracking to Compliant Absence Management
- Workforce Schedule to Payment
- Recognition to Reward

You will also be introduced to the Oracle Cloud Success Navigator a platform is essential for customers, implementation partners, and anyone involved in deploying and managing Oracle cloud solutions. By the end, you'll be equipped to take the Oracle Fusion Cloud Applications HCM Process Essentials Certified Exam.

Benefits to you

After completing this course, you will be able to:

- Describe Oracle Cloud Applications and their capabilities.
- Describe OMBP and its advantages.

- Discuss OMBP relevant to the HCM suite and its capabilities.
- Describe how data flows between different processes in the HCM suite.
- Discuss Cloud Success Navigator and Quality Standards.

Oracle Fusion Cloud Applications ERP Process Essentials (free certification exam included)
7+ Hours of expert training

Job Roles/audience: both new Fusion Applications users and experienced users unfamiliar with Oracle Modern Best Practice (OMBP)

Kickstart your training and certification journey with Oracle Fusion Applications! This course delivers an in-depth introduction to Oracle Fusion Cloud ERP applications, highlighting core modules such as Financial Processes, Project Management, and Risk Management, all through the lens of Oracle Modern Best Practice (OMBP).

Whether you're new to Fusion Applications or looking to expand your knowledge of OMBP, this training will equip you with the process essentials concepts you need. You'll dive into reimagined, industry-leading business processes, OMBPs, seamlessly integrated into Fusion Applications and powered by Oracle technology.

You will explore how AI enhances automation and efficiency in key processes, such as the Digital Assistant in Expense Report to Reimbursement OMBP, Intelligent Account Code Combination Defaulting, and Intelligent Document Recognition in Supplier Invoice to Payment OMBP. Additionally, you'll discover how Key Metrics—like Project Health and Cost Budget in Capital Project to Asset OMBPs or the Collection Effectiveness Index and Average Days Delinquent in Customer Statement to Collections OMBP—enable better monitoring, trend analysis, and decision-making. This knowledge will help you effectively design and implement an OMBP.

Through the course, you'll experience OMBP overviews, product demonstrations, critical design principles, and key performance metrics to help you implement best practices efficiently.

The OMBPs covered in this course are:

- Expense Report to Reimbursement
- Supplier Invoice to Payment
- Asset Acquisition to Retirement
- Customer Invoice to Receipt
- Customer Statements to Collections
- Bank Transaction to Cash Position
- Period Close to Financial Report
- Plan to Delivery
- Project Costs to Accounting
- Capital Project to Asset
- Resource Analysis to Utilization
- Secure Role Design to User Access Control

You will also be introduced to the Oracle Cloud Success Navigator a platform is essential for customers, implementation partners, and anyone involved in deploying and managing Oracle cloud solutions. By the end, you'll be equipped to take the Oracle Fusion Cloud Applications ERP Process Essentials Certified Exam.

Benefits to you

After completing this course, you will be able to

- Describe Oracle Cloud Applications SaaS and its capabilities
- Describe OMBP and its advantages
- Demonstrate OMBPs in ERP across key areas:
 - Financials
 - Project Management
 - Risk Management
- Explain the data flow between OMBP processes in ERP
- Discuss Cloud Success Navigator and Quality Standards

Oracle Fusion Cloud Applications SCM Process Essentials (free certification exam included)
8+ Hours of expert training

Job Roles/audience: both new Fusion Applications users and experienced users unfamiliar with Oracle Modern Best Practice (OMBP)

Embark on your training and certification journey with Oracle Fusion Applications! This course offers a comprehensive introduction to Oracle Fusion Cloud SCM applications, focusing on essential modules such as Planning, Procurement, Order Management, and Logistics, all integrated with Oracle Modern Best Practice (OMBP).

Designed for both newcomers to Fusion Applications and experienced users unfamiliar with OMBP, this training will guide you through the fundamental aspects of SCM. You'll explore advanced, industry-standard business processes, OMBPs, reimagined and embedded within Fusion Applications, powered by Oracle technology.

You will explore how Gen AI, AI Agents, Smart Operations, and embedded sustainability tools optimize processes like demand forecasting, sourcing, production efficiency, intelligent order fulfillment, and freight optimization. Additionally, AI-driven analytics support sustainability tracking, while key metrics—such as forecast accuracy, inventory turns, material cost, and order-to-ship cycle time—guide performance improvement. With this knowledge, you can effectively leverage OMBPs for implementation design and execution.

The course covers OMBP introductions, live product demonstrations, strategic design insights, and critical performance metrics, helping you apply best practices in your supply chain management processes.

The OMBPs covered in this course are:

- Design to Release
- Integrated Business Plan to Execution
- Demand to Management
- Demand Forecast to Supply Plan
- Supplier Registration to Spend Authorization
- Insight to Sourcing
- Contract Creation to Procurement Compliance
- Requisition to Payment

- Production Order to Cost Update
- Quote to Revenue
- Fulfillment Orchestration to Invoice
- Trade Screening to Compliance
- Inbound Shipment to Delivery
- Outbound Shipment to Delivery
- Freight Invoice to Approval
- Business Transactions to Sustainability Ledger

You will also be introduced to the Oracle Cloud Success Navigator a platform is essential for customers, implementation partners, and anyone involved in deploying and managing Oracle cloud solutions. By the end, you'll be equipped to take the Oracle Fusion Cloud Applications SCM Process Essentials Certified Exam.

Benefits to you

After completing this course, you will be able to:

- Describe Oracle Cloud Applications SaaS and its capabilities
- Describe OMBP and its advantages
- Demonstrate OMBPs in SCM across key areas:
 - Supply Chain Management
 - Procurement
 - Order Management
 - Logistics
- Explain the data flow between OMBP processes in SCM
- Discuss Cloud Success Navigator and Quality Standards

Oracle Fusion Cloud Applications CX Process Essentials (free certification exam included)
4+ Hours of expert training

Job Roles/audience: both new Fusion Applications users and experienced users unfamiliar with Oracle Modern Best Practice (OMBP)

Start your training and certification journey with Oracle Fusion Applications! This course provides a thorough overview of Oracle Fusion Cloud CX applications, focusing on key modules such as CX Marketing, CX Sales, and CX Service, all built on Oracle Modern Best Practice (OMBP).

Whether you're just beginning with Fusion Applications or looking to deepen your understanding of OMBP, this training is designed to give you the core knowledge you need. You'll gain insights into cutting-edge, industry-leading business processes, OMBPs, reimagined and seamlessly integrated into Fusion Applications, powered by Oracle technology.

As you progress, you will explore the role of Discriminative AI and Generative AI in streamlining critical processes like Campaign Execution to Opportunity, Lead to Opportunity, and Customer Contact to Resolution. Additionally, you will gain insights into key metrics for areas such as Coaching Plan to Performance and Opportunity to Forecast. This knowledge will empower you to leverage Oracle's Modern Best Practices for efficient implementation design and successful execution.

The course includes OMBP introductions, hands-on product demonstrations, essential design considerations, and key metrics, ensuring you're equipped to apply best practices in customer experience management effectively.

The OMBPs covered in this course are:

- Nurture to Opportunity
- Campaign Execution to Opportunity
- Lead to Opportunity
- Opportunity to Quote
- Field Sales Preparation to Execution
- Opportunity to Forecast
- Coaching Plan to Performance
- Incentive Plan to Seller Earnings
- Knowledge Gap To Deliver Resolution
- Customer Contact to Resolution

You will also be introduced to the Oracle Cloud Success Navigator a platform is essential for customers, implementation partners, and anyone involved in deploying and managing Oracle cloud solutions. By the end, you'll be equipped to take the Oracle Fusion Cloud Applications CX Process Essentials Certified Exam.

Benefits to you

After completing this course, you will be able to:

- Describe OMBP and its advantages
- Discuss OMBPs in the CX Suite and its capabilities
- Explain the data flow between OMBPs in the CX Suite
- Discuss Cloud Success Navigator and Quality Standards

Oracle Cloud Applications: EPM Process Essentials (free certification exam included)

2+ Hours of expert training

Job Roles/audience: both new Oracle Applications users and those unfamiliar with Oracle Modern Best Practice (OMBP)

Get introduced to Oracle Cloud Enterprise Performance Management (EPM), with a special focus on Oracle Modern Best Practices (OMBP) embedded across key EPM processes. Explore essential Oracle EPM applications, including Planning and Budgeting, Financial Consolidation and Close, Account Reconciliation, Narrative Reporting, and Enterprise Data Management. Learn how they work together to manage end-to-end financial and performance processes.

Designed for both newcomers to Oracle Applications and those unfamiliar with OMBP, this training covers outcome-driven business processes such as Plan to Forecast, Close to Report, Budget to Approval, and Financial Insights to Business Outcomes. You'll understand how Oracle implements these processes within the EPM Cloud.

The course also covers process design, data flow, integration touchpoints, and key metrics across EPM processes, with a focus on their interaction with other Oracle Cloud pillars. Additionally, you'll learn how Oracle

leverages AI, machine learning, and predictive capabilities for forecasting, variance analysis, automation, and decision support.

Through product demos, design considerations, KPI discussions, and OMBP overviews, you'll gain the skills to apply best practices during EPM implementations and operations. You'll also become familiar with the Oracle Cloud Success Navigator and the role of Oracle Quality Standards in cloud adoption.

By the end of the course, you'll be prepared to take the Oracle Cloud Applications – EPM Process Essentials Certification Exam.

After completing this course, you should be able to:

- Describe the modules and core functional capabilities of Oracle Cloud EPM Applications.
- Discuss key Oracle Modern Best Practices in financial management, including budgeting, forecasting, and reconciliation.
- Explain the end-to-end data flow across interconnected EPM processes and integrations with other Oracle Cloud pillars.
- Apply Oracle Modern Best Practices to design, implement, and execute EPM solutions effectively.
- Use Oracle Cloud Success Navigator to guide cloud adoption and ensure adherence to Oracle Quality Standards.

Benefits to you

Upon completing this course, you'll have the practical knowledge to apply Oracle Modern Best Practices effectively, improving EPM solution design and execution. You'll gain the expertise needed to optimize financial processes, enhance decision-making, and contribute to successful Oracle EPM implementations. Your organization will benefit from a more efficient and standardized approach to financial management, driving long-term operational improvements and performance outcomes.

The Oracle Playbooks (including free badges)

Job Roles/audience: business users

Just like our customers, Oracle faces macro and micro business challenges. Over the past 20+ years, we've successfully navigated such challenges and transformed the company while growing revenue and reducing costs. To help our customers achieve similar success, we developed the Oracle Playbook, detailing the secrets to our transformation strategy and learnings from our experience.

Oracle Playbook for AI Excellence

1h of training

The Oracle Playbook for AI Excellence describes our framework for focusing on people, processes, and systems in AI adoption and implementation. Learn how you can:

- Align your AI strategy with your overall goals
- Decide which AI features make sense for your organization
- Get started in a very fast and simple way

Oracle Playbook for Corporate Development Excellence

1h of training

The Oracle Playbook for Corporate Development Excellence shares how to integrate acquisitions quickly and effectively while minimizing disruption to customers, employees, and partners.

Oracle Playbook for Financial Excellence

1h of training

The Oracle Playbook for Financial Excellence shares how to streamline financial reporting, accelerate financial planning, and improve other financial processes.

Oracle Playbook for HR Excellence

1h of training

The Oracle Playbook for HR Excellence shares how to align talent and business strategies, optimize talent investments, and increase employee productivity.

Oracle Playbook for IT Systems Excellence

1h of training

The Oracle Playbook for IT Systems Excellence describes our framework for focusing on people, processes, and systems to achieve great outcomes. Learn how we:

- Standardized best-in-class processes across our operations
- Moved our IT systems to Oracle Cloud Applications, Infrastructure, and Database
- Easily built new cloud native applications

- Increased the productivity of teams across our organization

Oracle Playbook for Operational Excellence

1h of training

The Oracle Playbook for Operational Excellence shares how to reduce costs while growing revenue and delivering an exceptional experience to customers, employees, and partners.

Benefits to you

Focus on operational excellence:

- Reduce costs
- Increase efficiencies
- Plan for the unknown
- Deepen customer relationships

Oracle Playbook for Supply Chain Excellence

1h of training

The Oracle Playbook for Supply Chain Excellence describes how we've improved planning and the supplier forecast communication and commit process, enabled real-time synchronization of data and greater supply chain visibility, and improved order management.

Supply chain leaders continue to face a challenging macro environment, including labor and skills shortages, economic uncertainty, and geopolitical instability. In many cases, they must also contend with aging and rigid supply chain systems that can't keep up with evolving business needs.

Our supply chain management team has successfully navigated these challenges, reducing planning cycles by nearly 70%, improving the supplier forecast communication and commit process, standardizing on a single data model for product management and supply chain execution, and automating processes to achieve more with less. We've captured their secrets in the Oracle Playbook for Supply Chain Excellence and will be sharing them in this webinar to help you realize similar benefits.